

Job Title: Training Manager
Job Type: Full Time Permanent Employment
Start Date: Immediate
Job Location: Atlanta, GA

Are you looking for a new challenge in a fast-growing, dynamic high-tech company?
Join us!

VuWall is a leader in video wall control systems, providing solutions for seamless visual collaboration in control rooms, security operations, and corporate environments. We are a privately held company headquartered in Montreal with US and European subsidiaries. With customers in more than 45 countries, we have deployed over 5,000 projects in many Fortune 500 organizations, government agencies, utility, transport, and security companies including the US Departments of Transportation, NASA, Canadian Space Agency, European Commission, Sydney Rail, Porsche, Daimler, L'Oréal, SNCF, FIFA, and throughout federal, state and local governments.

JOB DESCRIPTION

We are looking for a dedicated Training Manager to join our team. This role combines technical training, curriculum development, and collaboration with Sales, Strategic Alliances, Product Management, and Marketing. In addition to creating and providing top-quality training, this role includes supporting Marketing with demo and tutorial videos, assisting Sales with pre-sales activities, occasional project commissioning and tradeshow participation to stay connected to current processes and industry needs, evaluate potential customer training requirements, and stay connected with our customers. This position requires an in-person presence at the Atlanta office every second week for customer training and demos, demo system maintenance, and sales team support with different activities.

MAIN RESPONSIBILITIES

- Collaborate with cross-functional teams to design, develop and deliver effective training tailored to diverse audiences.
- Develop and perform scripted and custom demos adapted for customers, end-users, consultants and technology partners.
- Manage and maintain the training and demo systems in Atlanta and Montreal including software and hardware upgrades.
- Create demo and tutorial videos.
- Occasionally attend tradeshow to stay connected to industry needs and customer training requirements.
- Maintain expertise in relevant technical products and services to keep training content current and comprehensive.

- Evaluate training effectiveness and drive continuous improvement in training programs and practices.
- Assist Sales with occasional designs and field project deployments.
- Occasionally travel to Montreal for demo system management when required

QUALIFICATION REQUIREMENTS

- 5+ years of experience in the audio-visual sector
- Experience as a Technical Training Manager, Technical Trainer, or in a similar role.
- Excellent verbal and written communication skills in English as a first language
- Excellent presentation skills
- Capable of simplifying complex technical terms.
- Good listening and customer service skills
- Works autonomously
- Efficient time management skills
- Expertise in developing technical course content for both novices and experts.
- Proficiency with web-based learning platforms and modern educational techniques.
- Track record of delivering successful training initiatives.
- BSc in Information Technology, Computer Science, or a related field.
- Additional certification in training (e.g., Certified Technical Trainer) is an asset.

EMPLOYMENT BENEFITS

- Hands-on experience in a dynamic tech company.
- Opportunity to contribute to real-world projects.
- Mentorship and professional development.
- Fast-growing company with state-of-the-art technology.
- Exceptional company culture.
- Free: parking, coffee, and snacks.

TO APPLY

Click here to email your resume to
careers@vuwall.com