

Position Opening: Experience Center Specialist



Job Title: Experience Center Specialist

Job Type: Full-Time Permanent Employment

Start Date: Immediate

Job Location: Atlanta (Roswell), GA

Are you looking for a new challenge in a fast-growing, dynamic high-tech company?

It's time to make a move!

VuWall is a leader in video wall control systems, providing solutions for seamless visual collaboration in control rooms, security operations, and corporate environments. We are a privately held company headquartered in Montreal with US and European subsidiaries. With customers in more than 45 countries, we have deployed over 5,000 projects in many Fortune 500 organizations, government agencies, utility, transportation, and security organizations, including the U.S. Department of Transportation, NASA, the Canadian Space Agency, European Commission, Sydney Rail, Porsche, Daimler, L'Oréal, SNCF, FIFA, and throughout federal, state and local government sectors.

JOB DESCRIPTION

We are seeking a dedicated and organized Experience Center Specialist to join our team. This role is essential in ensuring the smooth operation of VuWall's demo and training systems across our Experience Centers in the US and Canada. The Experience Center Specialist will collaborate with cross-functional teams to support training sessions, maintain demo systems, and assist in event coordination. This position offers a dynamic mix of technical and organizational responsibilities, with opportunities to engage directly with customers.

MAIN RESPONSIBILITIES

- Deploy and maintain demo systems across VuWall's Experience Centers in the US and Canada, ensuring systems are fully operational and up to date.
- Maintain an accurate and up-to-date inventory, including versioning and serial numbers of all demo equipment.
- Provide logistical and technical support for technology partner events.
- Attend occasional partner events to ensure smooth execution and represent VuWall.
- Collaborate with the EVP of Strategic Alliances to align demo system content, product demonstrations, and customer requirements.
- Set up and optimize technical environments for occasional in-person training at VuWall facilities, Experience Centers, or partner locations, ensuring all requirements are met.

Qualification Requirements

- Associate degree in a technical field (e.g., Networking, Audio-Visual Systems, IT) or equivalent experience; a bachelor's degree is an asset but not required.
- 2+ years of experience in AV-over-IP, networking, video wall systems, or a similar technical field.
- Strong understanding of network connectivity, including network protocols, troubleshooting techniques, and basic security principles.
- Strong problem-solving skills with the ability to learn and grow in a fast-paced environment.
- Excellent communication skills in English, with the ability to explain technical concepts to non-technical audiences. Comfortable presenting products and conducting demos.
- Hands-on experience with hardware and software troubleshooting.
- Highly proficient with MS Suite (Excel, PPT, O365), Visio, and the ability to learn internal systems.
- Willingness and flexibility to travel to various locations as needed.
- Experience in customer training, technical support, or event coordination is an asset but not mandatory.
- Multilingual capabilities (e.g., English, Spanish, French) are an asset.

THE VUWALL EXPERIENCE

- Competitive salary with comprehensive health, dental, and 401(k) plan
- Mentorship and professional development opportunities
- Fast-growing company with state-of-the-art technology
- Collaborative and dynamic work environment
- Exceptional company culture
- Free parking, coffee, and snacks

TO APPLY

Click here to email your CV to
careers@vuwall.com